

Delay in initiating tuberculosis treatment and factors associated among pulmonary tuberculosis patients in East Wollega, Western Ethiopia

Tatek Wondimu, Kifle W/Michael, Wondwossen Kassahun, Sofonias Getachew

Abstract

Background: Delay in treatment is also likely to be associated with a greater number of secondary cases per index case.

Objective: to assess the length of patient and health system delays; and identify factors influencing these delays among pulmonary tuberculosis patients.

Methods: We conducted a cross-sectional study in 13 selected government health facilities that provide both diagnostic and treatment services using Directly Observed Treatment Short course (DOTS) program. Data were collected from pulmonary TB patients aged 15 years and above during their intensive phase of DOTS treatment using a semi-structured questionnaire.

Results: The median total delay was 90 days; with 28 days patient delay and 42 days health system delay. A large proportion (63%) of the overall total delay was contributed by health system delay. Patients from urban areas were 46% more likely to present to health care providers than patients from rural areas, adjusted hazard ratio (AHR) of 1.46 (95% CI: 1.10 - 1.95). Patients from urban areas were 54% more likely to be diagnosed and start treatment earlier than patients from rural areas, AHR of 1.54 (95% CI: 1.15-2.07). Female patients were more delayed to present to health providers than their male counterparts with AHR of 0.63 (95%CI: 0.47–0.84) but had shorter health system delay than male patients with AHR of 1.51 (95% CI: 1.1-22.04).

Conclusion: A greater proportion of the overall total delay was contributed by health system delay. The health system should be more accessible for the unmet need. New approaches to make health services more accessible to those in greatest need (rural and women) should be designed and developed. [*Ethiop.J.Health Dev.*2007;21(2):148-156]

Introduction

Late diagnosis of pulmonary tuberculosis is likely to be associated with a worse prognosis owing to the presence of extensive disease and poor clinical condition. Furthermore, of particular importance from epidemiologic perspective, delay in treatment for active tuberculosis is likely to be associated with a greater number of secondary cases per index case (1-6).

Patient's alertness to the symptoms of tuberculosis combined with health workers' readiness to diagnose the disease and understanding which factors influence this delay is crucial for controlling the spread of the infection within a community (3-5, 7). Evidences of related literature revealed that health system, community, family, and other personal issues are influencing factors for the effective health seeking behaviors and case findings. Individual ways of experience of own symptoms and illness, perceived causes and experiences with the health care system are some aspects of personal issues (3).

Paucity of any evidence on the magnitudes of delay components (patient delay, health service delay and total delay) and the factors associated with delay in care-seeking behavior (patient delay) and diagnosis and treatment by health care providers (health system delay), among pulmonary tuberculosis patients were among the reasons to conduct this study.

Methods

A cross-sectional survey of pulmonary tuberculosis patients was conducted from January 11, 2006 to April 11, 2006 in 9 Woredas and one city administration in East Wollega Zone of the Oromia Regional State. Among a total of 18 health facilities in the zone that provide diagnostic and treatment services for DOTS, 13 were selected based on the average number of TB cases detected by the facilities per month in the previous year. Facilities were included in the study if they have detected 5 cases or more per month in the previous year.

All pulmonary tuberculosis patients (smear positive and smear negative) registered in the National TB and Leprosy Control Programme (TLCP) in selected health facilities and who were in their intensive phase of DOTS treatment were included in the study. Participants under 15 years of age on the day of start of treatment and those patients who were terminally ill and could not respond were excluded from interview. All eligible patients observed during the study period in the selected facilities for TB treatment were interviewed before transfer-out. Moreover, to avoid double counting, reminder note was attached with the referral sheet to the receiving health facility. However, at the beginning of the data collection, 11 patients were referred to facilities found outside the study area. As a result, data regarding the characteristics of these patients were not collected.

After reviewing TB registry, leprosy and TB program coordinators from the respective health facilities were trained and then they interviewed eligible subjects using a semi-structured and pre-tested Amharic questionnaire. The study instrument was divided into five parts: (1) diagnosis and treatment information from the Tuberculosis Registry and TB treatment card, (2) demographic and socio-economic information, health seeking behavior (presenting symptoms, duration and place of contacts made), (3) geographic accessibility (distance and time to the nearest public health institution), (4) knowledge on the symptoms of tuberculosis, and (5) perception about the symptoms of disease and stigma associated with tuberculosis. In order to classify TB patients, the diagnostic and treatment algorithms were used according to the national tuberculosis prevention and control manual. Study subjects were asked specific questions to assess knowledge about signs, symptoms and causes of TB. Then a separate summary indicator was developed for analyses by dividing the total score into three strata, $\leq 25^{\text{th}}$ percentile (“unsatisfactory knowledge”), between 25^{th} and 75^{th} percentile (“average/fair knowledge”) and $\geq 75^{\text{th}}$ percentile (“enough knowledge”). Severity of the disease upon first presentation among patients in the health facility was graded on a simple functional scale according to whether the subject could still do a full day’s work, do some daily activities outside the house or was house or bed-bound. In this study, we mean by ‘traditional health facility’ those informal and/or unrecognized institutions or individuals providing health care services (this includes traditional healers, herbalists, spiritual healers etc.). On the other hand, all recognized health facilities including drug shops were regarded as modern.

Ethical approval was obtained from Jimma University Ethical Clearance Committee. Permission was sought from Zonal Health Office and the respective Woreda Health Offices and Health Facilities. Informed verbal consent was secured from every eligible tuberculosis patients before inclusion into the study. Privacy and confidentiality was ensured.

Respondents were first asked to estimate the time in days they had been experiencing cough or other symptoms before presenting to health facilities with the current diagnosis of tuberculosis (total delay). Local religious, political and agricultural events were used as a calendar to collect information for those patients who were unable to estimate the date of onset of first presenting symptoms for the current diagnosis (TB).

Data were entered into Epi-Info 3.3.2 version for windows (CDC, Atlanta, GA, USA) and validated. Then the data were analyzed by using univariate, bivariate and multivariate statistical techniques with the help of SPSS version 11 for windows.

As the most appropriate measures for describing the occurrence of events over time, rates of time delays in terms of person-days and the corresponding “hazard ratios” were calculated to compare different groups. In this analysis, a “hazard ratio” greater than 1 associated with a factor suggested an increase in the rate of presentation to or case detection by health services compared to the referent group.

The rate of presentation to health facility or start of treatment was calculated as, $Rate = e/d$ where e is the number of events occurring over time (such as presentation to health institution or commencement of treatment) and d is the total number of person days (see Table 1 for the specific calculations). Cox proportional hazards analysis was used to investigate factors that are predictive of delays.

Hazard ratios with 95% confidence interval for both unadjusted and adjusted results were presented. Variables that showed significant association with time delays in the bivariate analysis were included in the Cox-regression model. During regression modeling, p-value for the likelihood ratio ≤ 0.05 was used for relevant variables in the final model. The "proportional Hazards" assumptions were checked.

Table 1: Formula for calculating specific rates (different components of delay)

Rate	e (numerator)	d (denominator)
“Total delay to anti-TB treatment”	Number of anti-TB treatments commenced	Total person-days of coughing in the community
“Patient delay”	Number of presentations to health providers	Total person-days of coughing before first presentation to a health institution
“Health service delay”	No. of anti-TB treatments commenced	Total person-days of coughing between first presentation to a health institution and start of anti-TB treatment

Results

A total of 201 pulmonary TB cases were included from 13 health facilities during data collection period in the intensive phase of treatment. Three patients were excluded from the study (2 cases were aged below 15 years and 1 case was critically ill and unable to respond). A total of 198 pulmonary tuberculosis patients were eligible for this study. Only one male patient was unwilling to participate for the interview providing a response rate of 99.5 % among the eligible patients.

Among the participants of this study, 111 (56.3%) were females, 141 (74.6%) found in the age group 15–35 years, 106 (53.8%) reside in rural areas, 138 (70.1%) were married, 68 (34.5%) engaged in agricultural occupation, 102 (52%) were non-educated, 175 (88.8%) were Oromo by ethnicity and 109 (55.3%) protestant in religion. Mean age for male sex was 33.6 years (SD = 14.1), while it was 29.7 years (SD = 11.8) for females, significantly different between the two sexes (*student -t-test*, $p = 0.038$). The average monthly family cash income was 258.97 Eth. Birr. However, information on income was obtained from 155 subjects only. The median travel time to the nearest public health facility in a single trip was 1hr (Inter quartile range [IQR] = 1.5 hours) and 0.33 hours (IQR=0.25 hours) for rural and urban patients respectively, with a statistically significant difference (Mann-Whitney U-test = 7.97, $P < 0.001$). Some characteristics of participants along with the distribution of delay are summarized in Table 2.

Clinical characteristics and health seeking behavior of the patients: Forty eight percent ($n=95$) of patients were positive for sputum AFB test, 182 (92.4%) were new cases. Relapse and default cases constituted 3.6% each.

At first presentation to health service providers, 82.2 % ($n=162$) of the patients reported to have cough of 3 weeks or more, chest pain 58.9 % ($n=116$), cough with blood stained sputum 43.7 % ($n=86$) and shortness of breath 53.3% ($n=105$). The majority, 95.9% ($n=189$), of the subjects presented with one or more of the above chest symptoms. Significant difference was not observed in time to presentation or initiation of treatment with all the symptoms after examining the symptoms separately or in groups.

In general, 35.6% of patients reported first to drug shops, private clinics or private hospitals upon recognition of symptom. Forty three percent of the patients reported first to either health centers or government hospitals.

Patients reporting first to traditional/spiritual healers constituted 4.1% ($n=8$). The median total delay from noticing symptoms to commencement of treatment seems higher (105 days) among those patients who reported first to traditional/spiritual healers like “Tebel”, “Kalicha”, church prayer and herbalist. However,

statistically significant difference was not observed upon comparing this group with patients who first consulted other health care providers.

Upon patient's first presentation to a modern health care provider, 76.1% of symptomatic patients were first provided with non-anti-TB drugs, while sputum for AFB test was taken for only 14.7% of the symptomatic patients and x-ray examination was done for 1% of these patients. The average health system delay for patients who received sputum or x-ray examination upon first arrival was 58.4 days (median of 44 days), while for those who didn't receive tuberculosis examination on arrival, average health system delay of 75 days (median 42 days) was reported. However, this difference was not statistically significant when examined with a non-parametric Mann-Whitney U-test ($P = 0.47$).

The average number of the different types of health care providers that were visited till the start of anti-TB treatment was 2.64 (median=3). This was without taking into account the number of repeated visits made to the same health care provider. Table 3 shows the health-seeking pattern and clinical characteristics of the study subjects. Some characteristics of the facilities and the services provided at first presentation were also included.

Distribution of delays

Patient Delay: The rate of presentation to health care providers in this study was 24 per 1000 person-days of coughing in the community with median patient delay of 28 days (mean delay of 42.4 days). Patient delay has contributed 37% to the overall total delay to treatment. However, only 38.1% of patients were able to report within the first three weeks (acceptable delay) after developing symptoms of pulmonary tuberculosis. The distribution of the different components of delay is summarized in Table 4.

Health System delay: Health system delay in our context was the time ranging from patient's first contact to any modern health facility to date of commencement of Anti-TB treatment. This comprises time spent during referrals between facilities, diagnosis and time between diagnosis and start of treatment and time spent on treatment of patients with drugs other than that for tuberculosis. Generally, median total health system delay of 42 days (mean = 72.2 days) was reported in this study, making rate of 14 per 1000 person days of actively seeking diagnosis and then treatment. Sixty-three percent of total delay was contributed by health system delay. The last diagnosing facility delay contributed 7.9% to the total health system delay, while days spent after tuberculosis diagnosis (treatment delay) contributed 3.2% to health system delay.

Table 2: Mean and median patient and health system delays across the different levels of patient characteristics in East Wollega Zone, April 2006

Variables	n	%	Patient Delay (in days)		Health system delay (in days)	
			Mean	Median	Mean	Median
Age (in year)						
15-25	88	44.7	45.55	27	56.08	33
26-35	53	26.9	38.94	28	98.47	54
36-45	26	13.2	43.54	28	81.32	52
>45	30	15.2	38.53	29	65.17	41
Sex (N=197)						
Male	86	43.7	31.16	22	88.86	62
Female	111	56.3	51.17	30	59.28	35
Place of residence (Area)						
Rural	106	53.3	51.32	30	85.59	49.5
Urban	91	46.2	32.09	24	56.59	38
Cash income (in birr) (N=155)						
≤70	40	25.8	47.25	30	121.55	91
70.01-150	37	23.9	38.51	28	64.11	42
151.01-220	39	25.2	31.95	22	54.54	44
>220	39	25.2	29.97	25	63.08	39
Education						
Non literate	102	52.04	48	30	80	45
Grade 1-6	29	52.04	42	25	69	45
Grade 7-12	57	14.80	36	22	60	36
12 and above	8	29.08	22	20	70	74
Knowledge about TB						
Unsatisfactory knowledge	36	18.5	51.36	30	80	52
Fair (average) knowledge	134	68.8	40.10	28	71.88	39
Enough knowledge	25	12.8	37.80	28	59.84	45
Stigma associated with TB						
No stigma	86	44.1	44	30	76	43
Some stigma	103	52.8	42	25	66	39
Highly Stigmatized	6	3.1	25	29	104	88
Sputum microscopy						
AFB+	95	48.2	43.04	28	86.94	58
AFB-	102	51.8	41.87	28	58.47	38.5
Disease severity on first arrival						
Normal	75	38.3	41.72	28	81.68	60
Mild to severe	121	61.7	42.90	28	66.44	40

Determinants of Patient Delay: In the final multivariate analyses for determinants of patient delay, only sex and area of residence were associated with patient delay and remain in the final Cox regression model (Likelihood Ratio $P < 0.05$). Educational status and monthly income (that were significantly associated during Bivariate analyses) were not associated in determining how early the symptomatic patient reports to health care providers. Female patients and those patients from rural areas (both adjusted) tend to delay seeking care after noticing tuberculosis symptoms. Accordingly, female and rural patients were 37% and 46% less likely to report earlier than their male and urban counterparts, respectively (Table 5).

Determinants of Health system delay: In the Bivariate analyses, sex, area of residence and family income of the patient were found to affect the health system delay.

However, family income could not come significant to remain in the final model. Thus, patients from urban area had shorter health system delay than patients of rural area.

With regards to sex, female patients had shorter health system delay than their male counterpart after adjusting for area of residence. The opposite situation was observed in multivariate analysis for factors of patient delay where female patients consulted health facilities late. Table 6 indicates factors related to health system delay, both adjusted and unadjusted.

Table 3: Health seeking pattern and clinical characteristics of pulmonary TB patients in East Wollega Zone, April 2006

Sputum Microscopy for AFB	Frequency	Percent
AFB+	95	48.2
AFB-	102	51.8
Patient category		
New case	182	92.4
Replace	7	3.6
Transfer in	1	0.5
Default	7	3.6
Place of first presentation		
Pharmacy/drug shop	24	12.2
Private clinic/hospital	46	23.4
Public clinic/HP	34	17.3
Health center	50	25.4
Public Hospital	35	17.8
Traditional/spiritual	8	4.1
Type of services obtained at first presentation		
Referred to other level	9	4.6
Advice only	2	1.0
Other non Anti TB drug given	150	76.1
Sputum taken for examination	29	14.7
X-ray examination	2	1.0
Admitted	3	1.5
Other	2	1.0
**Types of different health service providers contacts till start of Anti TB treatment		
Only one type	12	6.1
Two types	80	40.6
More than 2 types	105	53.3
Status of facilities that confirmed diagnosis of TB		
Health Center	33	16.8
Government Hospital	160	81.2
Private Hospital	4	2
Place of the diagnosing facility in reference to the patients Woreda		
In the same Woreda	88	44.7
Other Woreda in E. Wollega	97	49.2
Out side E. Wollega Zone	12	6.1
Major reasons for patient delay for more that 21 days as reported by patients		
Assuming symptom will disappear by itself	64	32.99
Financial constraints	61	31.44
Health facility too far	8	4.12
Work overload	11	5.67
Absence of transportation	14	7.22
Following traditional treatment	4	2.06
Afraid of long processes in health facilities	5	2.58
Other reasons***	27	13.92

** Doesn't include repeated visits patients made at one health provider

***Some other reasons mentioned were: Didn't believe health facilities had solution for the problem, didn't know where to get the services, very sick and not able to go to facilities, considered myself not sick

Table 4: Distribution of delays and rates to an event throughout the course of health seeking and start of treatment among pulmonary TB patients in East Wollega Zone, April 2006

Type of Delay	Mean (Median)	Rates
Total delay	114.6 (90)	9 per 1000 person days of coughing
Patient delay	42.44 (28)	24 per1000 person days of coughing in the community
Health system delay**	72.20 (42)	14 per 1000 person days of actively seeking diagnosis and then treatment
Last Diagnosing facility delay	5.68 (3)	176 per 1000 person days of actively seeking diagnosis
Treatment delay	2.30 (2)	435 per 1000 person days of actively seeking Rx after TB diagnosis

**Done only for patients first contacted Modern health service providers

Table 5: Risk factors for patient delay, both adjusted and Unadjusted Hazard ratios and 95% CI in pulmonary TB patients, East Wollega Zone, April 2006

Factors	Patient delay time (days)				
	n	Unadjusted		Adjusted*	
		Hazard ratio (95%CI)	P	Hazard ratio (95%CI)	P
Sex					
Male	86	Reference			
Female	111	0.6(0.45,0.8)	0.001	0.63 (0.47, 0.84)	0.002
Place					
Rural	106	Reference			
Urban	91	1.55(1.162,2.066)	0.003	1.46(1.1, 1.95)	0.010
Education			0.003 [†]		0.074^{LRT}
Non literate	91	Reference			
Read/write	11	1.24(0.66,2.33)	0.504	1.24(0.69, 2.45)	0.41
(1-6)	29	1.16(0.77,1.77)	0.477	1.16(0.70,1.63)	0.77
(7-8)	21	0.92(0.57,1.50)	0.742	0.92(0.46, 1.24)	0.27
(9-12)	36	2.07(1.39,3.09)	0.000	2.07(1.04, 2.41)	0.03
>12	8	2.43(1.17,5.07)	0.018	2.43(0.95, 4.23)	0.07
Family income			0.018 [†]		0.801^{LRT}
≤70 Birr	40	Reference			
71 - 150	37	1.74 (1.097, 2.76)	0.019	1.58 (0.98, 2.54)	.060
151 - 220	39	2.08(1.307, 3.293)	0.002	1.797 (1.10, 2.94)	.020
>220 Birr	39	1.81 (1.15, 2.85)	0.010	1.585 (0.97, 2.596)	.067

*Adjusted was for sex and area of residence, [†]P significant for trend,
^{LRT}P value of Likelihood Ratio Test for inclusion of the variable in the model

Table 6: Risk factors for health system delay, both adjusted and Unadjusted Hazard ratios and 95% CI in pulmonary TB patients, East Wollega Zone, April 2006

Factors	**Health System Delay Times (days)				
	n	Unadjusted		Adjusted*	
		Hazard ratio (95%CI)	P	Hazard ratio (95%CI)	P
Sex	189				
Male	85	Reference			
Female	104	1.47(1.09,1.98)	0.011	1.51 (1.12, 2.04)	0.007
Place	189				
Rural	103	Reference			
Urban	86	1.50(1.12,2.01)	0.007	1.54 (1.15, 2.07)	0.004
Family income	151		0.005 [†]		0.1^{LRT}
≤ 70 birr	39	Reference			
70.01- 150	36	1.73(1.09,2.77)	0.021	1.56 (0.96, 2.54)	0.071
150.01 to 220	37	2.06(1.28,3.30)	0.003	1.79 (1.08, 2.96)	0.024
>220 birr	39	1.83(1.16,2.89)	0.009	1.60 (0.97, 2.64)	0.070

*Adjusted was for sex and area of residence

**Did not include those subjects first contact traditional or spiritual healers

^{LRT}P value of Likelihood Ratio Test for inclusion of the variable in the model

Discussion

The current study focuses on comparing *rates* of seeking treatment and of diagnosis among patients with pulmonary tuberculosis, emphasizing the statistical distribution of events occurring through time and highlighting the total duration of infectiousness in the community. Approaches that take this into account may convey a more appropriate picture of delays than comparing medians and analyzing time variables in to categories.

This study confirms that there is a considerable delay between the onset of illness and the initiation of treatment among pulmonary tuberculosis patients in East Wollega Zone of Ethiopia. A substantial proportion of the total delay to treatment was attributed to health system delay, an important preventable period of infectiousness in the community caused probably by the failure of the recognized health services to diagnose tuberculosis among symptomatic individuals and start treatment. This finding is similar with other African studies (8-11) where the health system delay exceeds the
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patient delay. The long health system delay may also reflect insufficient knowledge of the signs and symptoms of TB among the different types of health service providers. This could be substantiated by the fact that majority of patients with symptoms of tuberculosis were not examined correctly for tuberculosis or referred to diagnostic facilities upon their first arrival, rather most of them were given treatment for diseases other than tuberculosis (76.1%). Another reason might be inadequacy of the clinical services to diagnose TB among symptomatic individuals in most of the health services.

It is also observed that the number of days of patient delay is still much longer than the “acceptable” duration of three weeks recommended by the World Health Organization for suspected tuberculosis cases (12). The duration of unacceptable level of patient delay observed in this study is consistent with previous studies in Ethiopia (4, 13-16) and several other countries (5, 8, 9, 17-22), where a delay of more than three weeks was reported.

The total delay to treatment (the combination of patient and health system delay) observed in this study is similar to the delays reported in other studies in sub-Saharan Africa: 12 weeks in Botswana (10) and Kampala (11), 16 weeks in Ghana (8), and 16-20 weeks in Kenya (23).

In this study area, the public health system is the common first choice of care for TB patients, with more than 60% of individuals presenting to a public health facility initially, similar to other studies in Ethiopia (13, 15, 16) and elsewhere in Africa (5). However, the private practitioners had also considerable numbers of patients contacting them as first choice, indicating the importance of these sectors. In cases where TB was suspected, referral by these private providers should be considered.

On the other hand, most of the tuberculosis diagnosis 164(83.2%) was confirmed at hospital level rather than at health centers or clinics that are closer to the community. A similar situation was reported by another study from Ethiopia [13] where most of the diagnoses of tuberculosis was made in district hospitals. Though all of the health facilities included in this study were entitled to provide both diagnostic and treatment services, the participation of health centers was very limited in contributing to the case detection. This is unacceptable when we look at the fact that most of the patients (90.1%) were following the current treatment in health centers after they are referred back from hospitals. And again, only 35 patients (17.8% of total) made the hospitals as their first contact. This might also strengthen the finding that large proportion of total delay (63%) observed in this study was attributed to health system delay.

No significant association was observed between choice of health providers (first contact) and all types of delays

in this study, similar to a study in Amhara Region (16) but different from what is reported in Southern Ethiopia (15) where visit to traditional healers increased the delay to treatment.

As reported in Ethiopia (14, 15) and elsewhere in Africa, (8, 9, 10, 18, 23), rural residence was a risk factor for late presentation and diagnosis. This may be explained by several factors, including poorer access to health care in rural areas, lack of training of lower level health professionals, lack of supervision of health staff at peripheral level and differences in education levels between rural and urban areas (9).

Similarly, female gender is also observed to affect the duration of patient delay. Consistent finding was reported from many countries in Africa and Asia (5, 8, 9, 20, 23, 24) where women tend to seek care lately compared to men. However, this was not observed in other studies done in Ethiopia (4, 13) and in Botswana (10), the Gambia (9) and Brazil (25).

It is clear that the socio-economic and cultural position of women may influence their opportunities and add constraints in resolving their health needs (26).

In contrary to patient delay, male gender was found to be associated with longer health system delay compared to female gender. Men may visit several types of health care providers due to their ability to afford and this may prolong the time they start treatment (health system delay).

However, there was no significant difference in the number of facilities visited between male and female in this study. The other possibility could be the late presentation of female patients (i.e. long patient delay) may have been associated with severe tuberculosis and thus enabling health workers to diagnose TB easily and start treatment. Though not statistically significant, more female than male patients presented with mild to severe disease at first contacted health facility. However, in other studies it was reported that female patients had longer health system delay (8, 19, 27).

In conclusion, in this study, it was observed that both the patient and health system delay were higher than the acceptable level. Moreover, a substantial proportion of the total delay to treatment was attributed to health system delay. This is an important preventable period of infectiousness in the community caused by the failure of recognized health services to diagnose tuberculosis among symptomatic individuals. Facilities relatively nearer to the people were also contributing less in the process of case detection, while case detection is one of the strategies in the prevention and control of tuberculosis. The majority of TB patients in this study area did not present to health facilities early and/or if

they presented, did not receive treatment on time and thus continued to serve as reservoirs of infection. Even though, patient delay was unacceptably longer for both men and women, men were more likely than women to access health services faster. Rural residence was also found to be a risk factor for prolonged patient and health system delay.

One area of vital importance in aiming to reduce delay in diagnosis among TB suspects is to improve TB investigation services and the referral of patients presenting with symptoms of TB at the primary health care level. The study highlights the importance of improving referral systems and access to diagnostic facilities for TB, at the same time it is important to improve access to DOTS treatment and there by reduce the transmission of TB in the community.

Promotion of a concerted effort to increase awareness of the signs and symptoms of TB in the general population and encouraging self-referral to health services is crucial to increase the passive case detection.

If the health system is more accessible to those in need, then TB suspects would probably make use of it more often, thus new approaches to make health services more accessible to those in greatest need (to the rural and the disadvantaged women) should be developed.

Conducting a well-designed study to identify the reasons why most health centers, where larger segments of the community is closer, were not involved in the diagnosis of tuberculosis might clearly show ways of improving the services in these facilities.

Studies like this can be conducted by national TB control programmes in a larger scale and could generate useful information to improve the quality of services and strengthen the primary health care units for control of tuberculosis.

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